

# iNFORMATION

## 2007 UTILITIES RATES

### UTILITIES EMERGENCY

When a utility EMERGENCY occurs after hours, call:

Electric	529-8260
Gas	529-8191
Water / Sewer	502-8042

**FOR TECHNICAL INFORMATION PLEASE CALL:**

Regular Office Hours 8 a.m. to 4 p.m., Monday to Friday

Electric	529-8270
Gas	529-8190
Water	529-8176
Sewer	529-8171
Garbage	529-8176



FOR MORE INFORMATION  
[www.medicinehat.ca](http://www.medicinehat.ca)

# CUSTOMER INFORMATION

Services supplied are:

**ELECTRIC, GAS, WATER, WASTE DIVERSION (RECYCLING), SEWER,  
AND GARBAGE.**

## ESTIMATED READS

There will be circumstances when meters are not read. This will result in an estimated reading. If your readings appear to be unreasonable, please contact Customer Service at 529-8111 with your actual readings.

## TERMS OF PAYMENT

Payment is due and payable to the City of Medicine Hat on the Due Date. Payment of current charges not received by the City by the Penalty Date will be subject to a penalty in accordance with City Bylaws. Failure to receive or loss of Utilities Statement cannot be accepted as a reason for non-payment or exemption from a penalty charge.

## METHODS OF PAYMENT

- Automated Bank Withdrawal (Electronic Funds Transfer) on actual balance or budget billing
- Telebanking
- Internet Banking
- In person at City Hall with cash, interac or cheque
- By mail: City of Medicine Hat, 580 1 St SE, Medicine Hat, AB T1A 8E6
- At Chartered Banks, Trust Companies, ATB Financial, Credit Unions (please allow five business days for processing if paying at a financial institution or by mail)
- At Town Hall in Redcliff, AB
- At the Night Depository Box located at the west entrance City Hall

## MOVING

Please contact Customer Service at City Hall (529-8111) at least two working days prior to moving.

## FOR MORE CUSTOMER INFORMATION

City of Medicine Hat  
Customer Service (Finance Department)  
580 First St. S.E.  
Medicine Hat, AB T1A 8E6

Phone: 529-8111  
Fax: 526-1239

[customer\\_accounts@medicinehat.ca](mailto:customer_accounts@medicinehat.ca)  
[meter\\_reads@medicinehat.ca](mailto:meter_reads@medicinehat.ca)

[www.medicinehat.ca](http://www.medicinehat.ca)

*Information contained herein is for convenience only and is not a legal document. For verification, copies of the bylaws are available at the City Clerk Department in City Hall.*

Frequently asked questions are available at  
[www.medicinehat.ca](http://www.medicinehat.ca).

# ELECTRIC RATE SCHEDULE

"E"/"N" - Effective January 1, 2007

RATE CODE	CLASSIFICATIONS	E*	N**
1.1	<b>RESIDENTIAL SERVICES</b>		
	Administration charge per month	\$3.53	\$3.53
	Service charge per month	\$6.56	\$6.56
	Facilities usage per kWh	\$0.0113	\$0.0113
	Energy consumed per kWh	\$0.0786	\$0.0786
	Energy conservation charge per kWh over 950	\$0.0074	\$0.0074
	Going Green per month	\$0.33	\$0.33
2.1	<b>FARM SERVICES</b>		
	Administration charge per month	\$5.68	\$5.68
	Service charge per month	\$8.07	\$8.07
	Facilities usage per kWh	\$0.0066	\$0.0066
	Energy consumed per kWh	\$0.0786	\$0.0786
	Going Green per month	\$0.33	\$0.33
3.1	<b>SMALL COMMERCIAL</b>		
	Administration charge per month	\$5.51	\$5.51
	Service charge per month	\$8.07	\$8.07
	Facilities usage per kWh	\$0.0111	\$0.0111
	Energy consumed per kWh	\$0.0786	\$0.0786
	Going Green per month	\$0.59	\$0.59
3.2	<b>COMMERCIAL TEMPORARY SERVICES</b> Same rate as 3.1		
3.3	<b>MEDIUM COMMERCIAL</b>		
	Administration charge per kWh	\$0.0034	\$0.0034
	Service charge per month	\$34.84	\$34.84
	Demand charge per kVA	\$2.97	\$2.97
	Energy consumed per kWh	\$0.0786	\$0.0786
	Going Green per month	\$5.90	\$5.90
3.4	<b>COMMERCIAL TEMPORARY SERVICES</b> Same rate as 3.3		
3.5	<b>COMMERCIAL IRRIGATION SERVICES</b> Same rate as 3.1		
3.6	<b>COMMERCIAL IRRIGATION SERVICES</b> Same rate as 3.3		
4.1	<b>LARGE COMMERCIAL - PRIMARY</b>		
	Administration charge per kWh	\$0.0034	\$0.0034
	Service charge per month	\$34.84	\$34.84
	Demand charge per kVA	\$2.92	\$2.92
	Energy consumed per kWh	\$0.0562	\$0.0562
5.1	<b>INDUSTRIAL - PRIMARY</b>		
	Administration charge per kWh	\$0.0034	\$0.0034
	Service charge per month	\$34.84	\$34.84
	Demand charge per kVA	\$2.85	\$2.85
	Energy consumed per kWh	\$0.0562	\$0.0562
6.1	<b>UNMETERED SERVICE</b>		
	Administration charge per month	\$6.17	\$6.17
	Service charge per month	\$5.80	\$5.80
	Facilities usage per kWh	\$0.0076	\$0.0076
	Energy consumed per kWh	\$0.0786	\$0.0786
7.0	<b>RENTAL LIGHT SERVICE</b>		
	Administration charge per month	\$3.02	\$3.02
	Service charge per month	\$3.70	\$3.70
	Facilities usage per kWh	\$0.0062	\$0.0062
	Energy charge per kWh	\$0.0562	\$0.0562

MINIMUM MONTHLY BILLING IS THE MONTHLY SERVICE CHARGE

E\* Within the corporate boundaries of the City of Medicine Hat

N\*\*Outside the corporate boundaries of the City of Medicine Hat

## Definitions

**Administration Charge** costs associated with acquiring energy commodities, billing and customer service.

is equal to 27 litres of fuel oil, 39 litres of propane, 26 litres of gasoline or 277 kilowatt hours of electricity.

**Electric Commodity Charge** covers the costs to generate electricity at the City's Electric Generation Plant or to purchase electricity from the provincial electrical system (grid).

**Kilowatt Hour (kWhr):** A quantitative measure of electric current flow equivalent to 1,000 watts being used continuously for a period of one hour; the unit most commonly used to measure electrical energy, as opposed to kilowatt, which is a measure of available power. Customer billings for all but the largest consumers are usually based in part or in total on the number of kilowatt hours of electricity used.

**Energy Conservation Charge:** Additional charge for all kWhrs used per month in excess of 950 kWhrs, or Gigajoules used per month in excess of 22GJ.

**Monthly Service Charge** is a fee associated with providing and maintaining utility service to a location.

**Facilities Usage and Demand Charge:** Customers are charged a fee for accessing the infrastructure or equipment of the Electric Utility to have electricity delivered.

**Waste Diversion (Recycle) Fee** The waste diversion fee helps to cover costs that are associated with waste diversion programs, (drop-off recycling, yard waste recycling, electronic waste recycling and household hazardous waste recycling). The fee also helps to fund new recycling opportunities for waste diversion innovation as well as other new strategic plan activities.

**Gas Commodity Charge** covers the cost of natural gas.

**Gas Delivery Charge** is related to the variable costs of delivering the service.

**Gigajoule (GJ):** One gigajoule (GJ) equals one billion joules (J). A gigajoule of natural gas is about 25.5 cubic metres at standard conditions. One gigajoule of natural gas

# GAS RATE SCHEDULE

Effective January 1, 2007

<b>G11A &amp; G12A</b>	<b>RESIDENTIAL RATES – GENERAL SERVICE RATE CLASS A</b>	
	Administration charge per GJ	\$0.22
	Service charge per month	\$14.05
	Delivery charge per GJ	\$0.551
	Commodity charge first 22GJ	\$6.82
	Energy conservation charge per GJ greater than 22	\$1.01
<b>G31A &amp; G32A</b>	<b>COMMERCIAL/INDUSTRIAL SERVICE RATE CLASS A</b>	
	Administration charge per GJ	\$0.22
<b>G41A &amp; G42A</b>	Service charge per month	\$14.05
	Delivery charge per GJ	\$0.551
	Commodity charge per GJ	\$6.82
<b>G31B &amp; G32B</b>	<b>COMMERCIAL/INDUSTRIAL SERVICE RATE CLASS B</b>	
	Administration charge per GJ	\$0.07
<b>G41B &amp; G42B</b>	Service charge per month	\$176.12
	Delivery charge per GJ	\$0.105
	Commodity charge per GJ	\$6.82

MINIMUM MONTHLY BILLING IS THE MONTHLY SERVICE CHARGE

# WATER RATE SCHEDULE

Effective January 1, 2007

## RATES W10 - W70 (excluding W24 & W31)

Base rate per month	\$14.89
In addition to the base rate:	
Consumption per month	\$0.5975/m <sup>3</sup>

<b>RATE W24</b> Temporary use per month	\$42.50
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<b>RATE W31</b> Aquifer per month	\$0.1998/m <sup>3</sup>
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The conversion factor between imperial and metric measurement is 1 m<sup>3</sup> = 219.97 imperial gallons

Individual Fire Hydrants (private or rental)	\$10.50 per month.
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# SEWER RATE SCHEDULE

Effective January 1, 2007

## RESIDENTIAL CUSTOMERS

S10 Monthly charge	\$24.00
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## COMMERCIAL / INDUSTRIAL CUSTOMERS

S12 Minimum monthly charge	\$24.00
Based on water consumption	\$0.8241 per m <sup>3</sup>

COMMERCIAL SEWER CHARGES ARE BASED ON METERED WATER CONSUMPTION

# SOLID WASTE (GARBAGE) RATE SCHEDULE

Effective January 1, 2007

## RESIDENTIAL CUSTOMERS

SW11 Monthly charge	\$12.19 per unit
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## CENTRALIZED PICKUP

SW12 Monthly charge	\$10.23 per unit
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## COMMERCIAL/INDUSTRIAL PICKUP - AUTOMATED

SW13 Minimum charge per month	\$18.47
SW1.5 1½ cubic yard bin; 1 pick-up per week	\$36.93
SW3 3 cubic yard bin; 1 pick-up per week	\$73.86

## WASTE DIVERSION (RECYCLE)

SW31 Monthly charge	\$2.85
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ALL RATES ARE ACCORDING TO:  
ELECTRIC UTILITY BYLAW 3661, SEWER BYLAW 3657, WATER SERVICE BYAW 3659,  
GAS UTILITY BYLAW 3660, SOLID WASTE BYLAW 3658