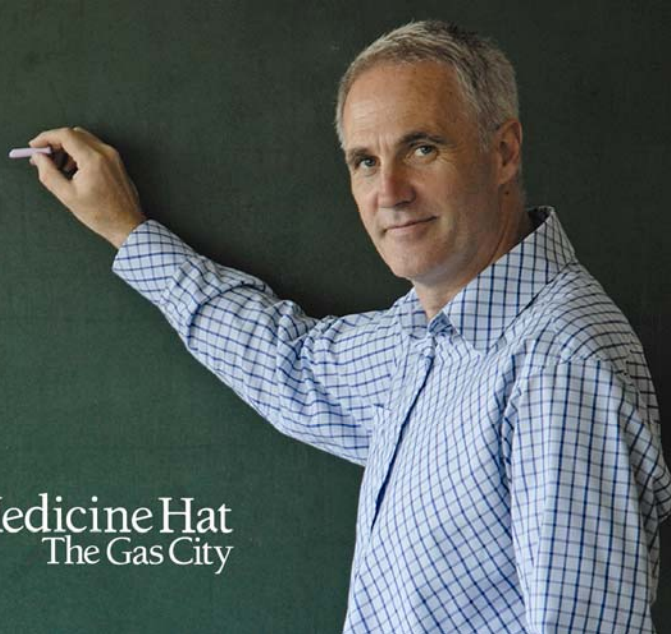


City of Medicine Hat Utility Rates May 1, 2009



Residential Utility Rates

ELECTRIC

"E"/"N" - Effective March 1, 2009

| | | |
|-----|---|--------------------|
| 1.1 | RESIDENTIAL CUSTOMERS | |
| | Service Charge | \$6.32 per month |
| | Administration Charge | \$0.0066 per kWh |
| | Energy Charge | \$0.0909 per kWh |
| | Energy Conservation Charge | \$0.0074 per kWh |
| | - additional charge for energy in excess of 950 kWhrs | |
| | Facilities Usage | \$0.0104 |
| | Going Green Charge | \$0.3300 per month |

E - Within the corporate boundaries of the City of Medicine Hat

N - Outside the corporate boundaries of the City of Medicine Hat

WATER

Effective January 1, 2009

| | | |
|-------------------------------|-------------------------------|-------------------------|
| W10 - W70 (exl. W24 & W31) | RESIDENTIAL CUSTOMERS | |
| | Base rate per month | \$18.57 |
| | In addition to the base rate: | |
| | Consumption per month | \$0.7455/m ³ |

The conversion factor between imperial and metric measurement is 1 m³ = 219.97 imperial gallons

NATURAL GAS

Effective May 1, 2009

| | | |
|-------------|---|-------------------|
| G11A & G12A | RESIDENTIAL CUSTOMERS | |
| | Service Charge | \$13.34 per month |
| | Administration Charge | \$0.16 per GJ |
| | Commodity Charge | \$2.43 per GJ |
| | Delivery Charge | \$0.755 per GJ |
| | Energy Conservation Charge | \$1.01 per GJ |
| | - additional charge for gas in excess of 22 GJs per month | |

SEWER

Effective January 1, 2009

| | | |
|-----|------------------------------|---------|
| S10 | RESIDENTIAL CUSTOMERS | |
| | Monthly charge | \$24.96 |

SOLID WASTE (GARBAGE)

Effective January 1, 2009

| | | |
|------|----------------------------------|------------------|
| SW11 | RESIDENTIAL CUSTOMERS | |
| | Monthly charge | \$14.68 per unit |
| SW31 | WASTE DIVERSION (RECYCLE) | |
| | Monthly charge | \$3.11 |

Minimum monthly billing for each utility is the monthly service charge.

All rates are according to: Electric Utility Bylaw 3873, Gas Utility Bylaw 3871, Water Services Bylaw 3888, Sewer Bylaw 3830, Solid Waste Bylaw 3877

Other Utility Rates

ELECTRIC

"E"/"N" – Effective March 1, 2009

| | | |
|-----|---------------------------------------|--------------------|
| 2.1 | FARM SERVICES | |
| | Service Charge | \$8.04 per month |
| | Administration Charge | \$0.0056 per kWh |
| | Energy Charge | \$0.0909 per kWh |
| | Facilities Usage | \$0.0059 per kWh |
| | Going Green Charge | \$0.3300 per month |
| 3.1 | SMALL COMMERCIAL | |
| | Service Charge | \$8.04 per month |
| | Administration Charge | \$0.0056 per kWh |
| | Energy Charge | \$0.0909 per kWh |
| | Facilities Usage | \$0.0100 per kWh |
| | Going Green Charge | \$0.5900 per month |
| 3.2 | COMMERCIAL TEMPORARY SERVICES | |
| | Same rate as 3.1 | |
| 3.3 | MEDIUM COMMERCIAL | |
| | Service Charge | \$35.37 per month |
| | Administration Charge | \$0.0049 per kWh |
| | Demand Charge | \$2.62 per kVA |
| | Energy Charge | \$0.0909 per kWh |
| | Going Green Charge | \$5.90 per month |
| 3.4 | COMMERCIAL TEMPORARY SERVICES | |
| | Same rate as 3.3 | |
| 3.5 | COMMERCIAL IRRIGATION SERVICES | |
| | Same rate as 3.1 | |
| 3.6 | COMMERCIAL IRRIGATION SERVICES | |
| | Same rate as 3.3 | |
| 4.1 | LARGE COMMERCIAL – PRIMARY | |
| | Service Charge | \$35.37 per month |
| | Administration Charge | \$0.0014 per kWh |
| | Demand Charge | \$2.59 per kVA |
| | Energy Charge | \$0.0778 per kWh |
| 5.1 | INDUSTRIAL – PRIMARY | |
| | Service Charge | \$35.37 per month |
| | Administration Charge | \$0.0013 per kWh |
| | Demand Charge | \$2.53 per kVA |
| | Energy Charge | \$0.0778 per kWh |
| 6.1 | UNMETERED SERVICE | |
| | Service Charge | \$5.46 per month |
| | Administration Charge | \$0.0063 per kWh |
| | Energy Charge | \$0.0909 per kWh |
| | Facilities Usage | \$0.0068 per kWh |
| 7.0 | RENTAL LIGHTING SERVICE | |
| | Service Charge | \$3.24 per month |
| | Administration Charge | \$0.0080 per kWh |
| | Energy Charge | \$0.0778 per kWh |
| | Facilities Usage | \$0.0057 per kWh |
| 8.0 | STREET LIGHTING SERVICE | |
| | Service Charge | \$3.30 per month |
| | Administration Charge | \$0.0063 per kWh |
| | Energy Charge | \$0.0778 per kWh |
| | Facilities Usage | \$0.0057 per kWh |

E - Within the corporate boundaries of the City of Medicine Hat

N - Outside the corporate boundaries of the City of Medicine Hat

NATURAL GAS

Effective May 1, 2009

| | | |
|----------------------------------|---|--------------------|
| G31A & G32A G41A & G42A | COMMERCIAL/INDUSTRIAL AND OTHER NON-RESIDENTIAL SERVICE RATE CLASS A | |
| | Administration Charge | \$0.16 per GJ |
| | Service Charge | \$13.34 per month |
| | Delivery Charge | \$0.755 per GJ |
| | Commodity Charge | \$2.43 per GJ |
| G31B & G32B G41B & G42B | COMMERCIAL/INDUSTRIAL AND OTHER NON-RESIDENTIAL SERVICE RATE CLASS B | |
| | Administration Charge | \$0.05 per GJ |
| | Service Charge | \$238.66 per month |
| | Delivery Charge | \$0.142 per GJ |
| | Commodity Charge | \$2.43 per GJ |

WATER

Effective January 1, 2009

| | | |
|------------|---|-------------------------|
| W24 W31 | COMMERCIAL/INDUSTRIAL CUSTOMERS | |
| | Temporary use per month | \$48.85 |
| | Aquifer per month | \$0.2493/m ³ |
| | The conversion factor between imperial and metric measurement is 1 m ³ = 219.97 imperial gallons | |
| | Individual Fire Hydrants (private or rental) | \$12.65 per month |

SEWER

Effective January 1, 2009

| | | |
|-----|--|-----------------------------|
| S12 | COMMERCIAL / INDUSTRIAL CUSTOMERS | |
| | Minimum monthly charge | \$24.96 |
| | Based on water consumption | \$0.8571 per m ³ |
| | Commercial sewer charges are based on metered water consumption. | |

SOLID WASTE (GARBAGE)

Effective January 1, 2009

| | | |
|---------------|---|------------------|
| SW12 | CENTRALIZED PICKUP | |
| | Monthly charge | \$12.32 per unit |
| SW13 SW1.5 | COMMERCIAL/INDUSTRIAL PICKUP - AUTOMATED | |
| | Minimum charge per month | \$22.25 |
| | 1½ cubic yard bin; 1 pick-up per week | \$44.48 |
| | 3 cubic yard bin; 1 pick-up per week | \$88.97 |
| SW3.0 | WASTE DIVERSION (RECYCLE) | |
| SW31 | Monthly charge | \$3.11 |

Minimum monthly billing for each utility is the monthly service charge.

All rates are according to: Electric Utility Bylaw 3873, Gas Utility Bylaw 3871, Water Services Bylaw 3888, Sewer Bylaw 3830, Solid Waste Bylaw 3877

Understanding Your Utility Statement Charges

The Utility Statement provides a summary section with the total charge for each service, as well as a detailed section that breaks out each Utility's charges.

Service Charge (All Utilities):

A monthly charge associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of wires, transformers, pipes, property taxes, buildings, vehicles and staff.

Energy Conservation Charge (Electric and Gas):

Additional charge in excess of 950 kWhs and/or 22GJ used per month. The money generated from the Energy Conservation Charge will be put into the City's Developing with Nature's Best Reserve Account to fund renewable / alternative energy, resource conservation and education projects / programs.

ELECTRIC UTILITY

Administration Charge:

Covers costs of administering customer accounts including meter reading, billing, customer collections and customer inquiries. Also includes the cost of energy lost in distribution system lines.

Energy Charge:

This charge covers the value of electricity used by the customer measured in kilowatt hours (kWh's).

Facilities Usage (per kWh):

Customers are charged a fee for accessing the infrastructure or equipment of the Electric Utility to have electricity delivered. This charge covers the cost of emergency call-outs, facility and wire repairs, unscheduled maintenance of customer meters, customer locates, vehicle fuel and maintenance costs.

Going Green:

Monthly fee for the purchase of wind generated electricity.

Kilowatt Hour (kWh):

A quantitative measure of electric current flow equivalent to 1,000 watts being used continuously for a period of one hour.

ENVIRONMENTAL UTILITY

Commodity Charge:

This charge covers the value of water used by the customer measured in cubic metres (cu mtrs).

Recycling (Waste Minimization/Diversion):

Covers costs that are associated with waste diversion programs, (drop-off recycling, yard waste recycling, electronic waste recycling and household hazardous waste recycling). The fee also helps to fund new recycling opportunities for waste diversion innovation as well as other new strategic plan activities.

Cubic Metres (cu mtrs):

A metric unit of volume or capacity equal to 1000 litres.

GAS UTILITY

Administration Charge:

Covers costs of administering customer accounts including billing, customer collections and customer inquiries. Also includes the cost of getting the gas (transportation fees) to the City's local distribution system and fees for gas storage.

What are gas transportation fees?

These fees are to get the gas from where it originates (this can be hundreds of kilometres away from the City of Medicine Hat) to the City's distribution system (pipes).

What are gas storage fees:

These are costs for the City to use a storage facility near Jenner, Alberta. In the summer months the City puts gas into storage to be saved for use in the winter months by our gas customers.

Commodity Charge: This charge covers the value of the natural gas used by a customer measured in gigajoules (GJ).

Delivery Charge (per GJ):

Covers costs of emergency call-outs, facility and pipeline repairs, unscheduled maintenance of customer meters, customer locates, maintenance of odorant facilities, vehicle fuel and maintenance costs.

Alberta Natural Gas Rebate:

A rebate that may be applied to all eligible gas consumers during the winter months of October to March.

Gigajoule (GJ):

One gigajoule (GJ) equals one billion joules (J). A gigajoule of natural gas is about 25.5 cubic metres at standard conditions. One gigajoule of natural gas is equal to 27 litres of fuel oil, 39 litres of propane, 26 litres of gasoline or 277 kilowatt hours of electricity.

Customer Information

For more information visit www.medicinehat.ca

Information contained herein is for convenience only and is not a legal document. For verification, copies of the bylaws are available at the City Clerk Department in City Hall.

Frequently Asked Questions are available at www.medicinehat.ca

City of Medicine Hat
Customer Service (Finance Department)
580 First St. S.E.
Medicine Hat, AB T1A 8E6

Phone: 403.529.8111
Rate Inquiries: 403.525.8800
Fax: 403.526.1239
customer_accounts@medicinehat.ca
meter_reads@medicinehat.ca

Services supplied are ELECTRIC, GAS, WATER, RECYCLING (WASTE DIVERSION), SEWER, AND SOLID WASTE (GARBAGE).

ESTIMATED READS

There will be circumstances when meters are not read. This will result in an estimated reading. If your readings appear to be unreasonable, please contact Customer Service at meter_reads@medicinehat.ca or call 529-8111 with your actual readings.

METHODS OF PAYMENT

- Automated Bank Withdrawal (Electronic Funds Transfer) on actual balance or budget billing
- Telebanking
- Internet Banking
- In person at City Hall with cash, Interac or cheque
- By mail: City of Medicine Hat, 580 First St. SE, Medicine Hat, AB T1A 8E6
- At Chartered Banks, Trust Companies, ATB Financial, Credit Unions (please allow five business days for processing if paying at a financial institution or by mail)
- At Town Hall in Redcliff, AB
- At the Night Depository Box located at the west entrance City Hall

MOVING

Please contact Customer Service at City Hall (529-8111) at least two working days prior to moving.

TERMS OF PAYMENT

Total amount of Utility Statement is due and payable seven days after the statement date. Payment of current charges not received by the City by the Penalty Date will be subject to a penalty in accordance with City Bylaws. Failure to receive or loss of a Utility Statement cannot be accepted as a reason for non-payment or exemption from a penalty charge.

UTILITY EMERGENCIES

For AFTER HOURS utility EMERGENCIES call:

Electric 529-8260
Gas 529-8191
Water / Sewer 502-8042