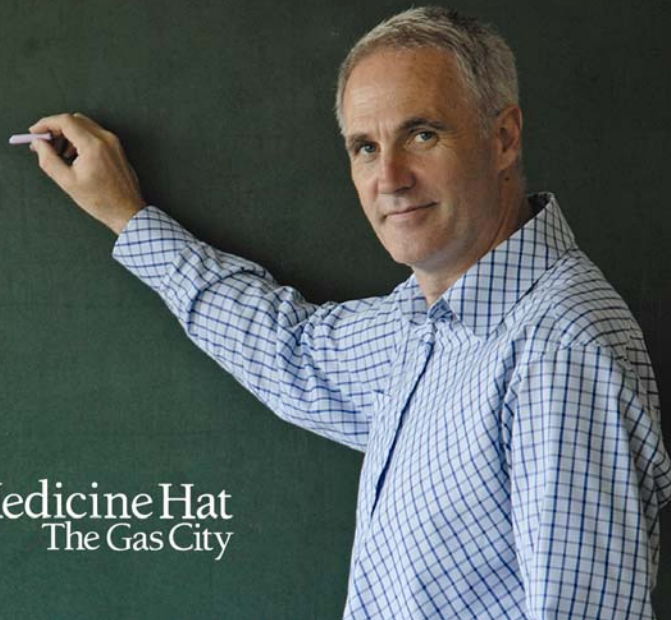


City of Medicine Hat Utility Rates September 1, 2009



Residential Utility Rates

ELECTRIC

"E"/"N" - Effective September 1, 2009

1.1	RESIDENTIAL CUSTOMERS	
	Service Charge	\$6.32 per month
	Administration Charge	\$0.0066 per kWh
	Energy Charge	\$0.0711 per kWh
	Energy Conservation Charge	\$0.0074 per kWh
	- additional charge for energy in excess of 950 kWhrs	
	Facilities Usage	\$0.0104 per kWh
	System Access Charge	\$0.0014 per kWh
	Going Green Charge	\$1.2600 per unit

E - Within the corporate boundaries of the City of Medicine Hat
N - Outside the corporate boundaries of the City of Medicine Hat

WATER

Effective January 1, 2009

W10 - W70 (exl. W24 & W31)	RESIDENTIAL CUSTOMERS	
	Base rate per month	\$18.57
	In addition to the base rate:	
	Consumption per month	\$0.7455/m ³

The conversion factor between imperial and metric measurement is 1 m³ = 219.97 imperial gallons

NATURAL GAS

Effective September 1, 2009

G11A & G12A	RESIDENTIAL CUSTOMERS	
	Service Charge	\$13.34 per month
	Administration Charge	\$0.16 per GJ
	Commodity Charge	\$2.34 per GJ
	Delivery Charge	\$0.755 per GJ
	Energy Conservation Charge	\$1.01 per GJ
	- additional charge for gas in excess of 22 GJs per month	

SEWER

Effective January 1, 2009

S10	RESIDENTIAL CUSTOMERS	
	Monthly charge	\$24.96

SOLID WASTE (GARBAGE)

Effective January 1, 2009

SW11	RESIDENTIAL CUSTOMERS	
	Monthly charge	\$14.68 per unit
SW31	WASTE DIVERSION (RECYCLE)	
	Monthly charge	\$3.11

Minimum monthly billing for each utility is the monthly service charge.

All rates are according to: Electric Utility Bylaw 3873, Gas Utility Bylaw 3871, Water Services Bylaw 3888, Sewer Bylaw 3830, Solid Waste Bylaw 3877

Other Utility Rates

ELECTRIC

"E"/"N" – Effective September 1, 2009

2.1	FARM SERVICES		
	Service Charge	\$8.04 per month	
	Administration Charge	\$0.0056 per kWh	
	Energy Charge	\$0.0711 per kWh	
	Facilities Usage	\$0.0059 per kWh	
	System Access Charge	\$0.0014 per kWh	
	Going Green Charge	\$1.2600 per month	
3.1	SMALL COMMERCIAL		
	Service Charge	\$8.04 per month	
	Administration Charge	\$0.0056 per kWh	
	Energy Charge	\$0.0711 per kWh	
	Facilities Usage	\$0.0100 per kWh	
	System Access Charge	\$0.0014 per kWh	
	Going Green Charge	\$2.3800 per unit	
3.2	COMMERCIAL TEMPORARY SERVICES		
	Same rate as 3.1		
3.3	MEDIUM COMMERCIAL		
	Service Charge	\$35.37 per month	
	Administration Charge	\$0.0049 per kWh	
	Demand Charge	\$2.62 per kVA	
	Energy Charge	\$0.0711 per kWh	
	System Access Charge	\$0.0014 per kWh	
	Going Green Charge	\$31.5800 per unit	
3.4	COMMERCIAL TEMPORARY SERVICES		
	Same rate as 3.3		
3.5	COMMERCIAL IRRIGATION SERVICES		
	Same rate as 3.1		
3.6	COMMERCIAL IRRIGATION SERVICES		
	Same rate as 3.3		
4.1	LARGE COMMERCIAL – PRIMARY		
	Service Charge	\$35.37 per month	
	Administration Charge	\$0.0014 per kWh	
	Demand Charge	\$2.59 per kVA	
	Energy Charge (Aug)	\$0.0338 per kWh	
	System Access Charge	\$0.0014 per kWh	
5.1	INDUSTRIAL – PRIMARY		
	Service Charge	\$35.37 per month	
	Administration Charge	\$0.0013 per kWh	
	Demand Charge	\$2.53 per kVA	
	Energy Charge (Aug)	\$0.0338 per kWh	
	System Access Charge	\$0.0014 per kWh	
6.1	UNMETERED SERVICE		
	Service Charge	\$5.46 per month	
	Administration Charge	\$0.0063 per kWh	
	Energy Charge	\$0.0711 per kWh	
	Facilities Usage	\$0.0068 per kWh	
	System Access Charge	\$0.0014 per kWh	
7.0	RENTAL LIGHTING SERVICE		
	Service Charge	\$3.24 per month	
	Administration Charge	\$0.0080 per kWh	
	Energy Charge	\$0.0711 per kWh	
	Facilities Usage	\$0.0057 per kWh	
	System Access Charge	\$0.0014 per kWh	
8.0	STREET LIGHTING SERVICE		
	Service Charge	\$3.30 per month	
	Administration Charge	\$0.0063 per kWh	
	Energy Charge (Aug)	\$0.0338 per kWh	
	Facilities Usage	\$0.0057 per kWh	
	System Access Charge	\$0.0014 per kWh	

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NATURAL GAS

Effective September 1, 2009

G31A & G32A G41A & G42A	COMMERCIAL/INDUSTRIAL AND OTHER	
	NON-RESIDENTIAL SERVICE RATE CLASS A	
	Administration Charge	\$0.16 per GJ
	Service Charge	\$13.34 per month
	Delivery Charge	\$0.755 per GJ
	Commodity Charge	\$2.34 GJ
G31B & G32B G41B & G42B	COMMERCIAL/INDUSTRIAL AND OTHER	
	NON-RESIDENTIAL SERVICE RATE CLASS B	
	Administration Charge	\$0.05 per GJ
	Service Charge	\$238.66 per month
	Delivery Charge	\$0.142 per GJ
	Commodity Charge	\$2.34 GJ

WATER

Effective January 1, 2009

W24 W31	COMMERCIAL/INDUSTRIAL CUSTOMERS	
	Temporary use per month	\$48.85
	Aquifer per month	\$0.2493/m ³
	The conversion factor between imperial and metric measurement is 1 m ³ = 219.97 imperial gallons	
	Individual Fire Hydrants (private or rental)	\$12.65 per month

SEWER

Effective January 1, 2009

S12	COMMERCIAL / INDUSTRIAL CUSTOMERS	
	Minimum monthly charge	\$24.96
	Based on water consumption	\$0.8571 per m ³
	Commercial sewer charges are based on metered water consumption.	

SOLID WASTE (GARBAGE)

Effective January 1, 2009

SW12	CENTRALIZED PICKUP	
	Monthly charge	\$12.32 per unit
	COMMERCIAL/INDUSTRIAL PICKUP - AUTOMATED	
SW13 SW1.5	Minimum charge per month	\$22.25
	1½ cubic yard bin; 1 pick-up per week	\$44.48
SW3.0	3 cubic yard bin; 1 pick-up per week	\$88.97
SW31	WASTE DIVERSION (RECYCLE)	
	Monthly charge	\$3.11

Minimum monthly billing for each utility is the monthly service charge.

All rates are according to: Electric Utility Bylaw 3873, Gas Utility Bylaw 3871, Water Services Bylaw 3888, Sewer Bylaw 3830, Solid Waste Bylaw 3877

Understanding Your Utility Statement Charges

The Utility Statement provides a summary section with the total charge for each service, as well as a detailed section that breaks out each Utility's charges.

Service Charge (All Utilities):

A monthly charge associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of wires, transformers, pipes, property taxes, buildings, vehicles and staff.

Energy Conservation Charge (Electric and Gas):

Additional charge in excess of 950 kWhs and/or 22GJ used per month. The money generated from the Energy Conservation Charge will be put into the City's Developing with Nature's Best Reserve Account to fund renewable / alternative energy, resource conservation and education projects / programs.

ELECTRIC UTILITY

Administration Charge:

Covers costs of administering customer accounts including meter reading, billing, customer collections and customer inquiries. Also includes the cost of energy lost in distribution system lines.

Energy Charge:

This charge covers the value of electricity used by the customer measured in kilowatt hours (kWh's).

Facilities Usage (per kWh):

Customers are charged a fee for accessing the infrastructure or equipment of the Electric Utility to have electricity delivered. This charge covers the cost of emergency call-outs, facility and wire repairs, unscheduled maintenance of customer meters, customer locates, vehicle fuel and maintenance costs.

System Access Charge:

Covers the cost of accessing the provincial grid.

Going Green:

Monthly fee for the purchase of wind generated electricity.

Kilowatt Hour (kWh):

A quantitative measure of electric current flow equivalent to 1,000 watts being used continuously for a period of one hour.

ENVIRONMENTAL UTILITY

Commodity Charge:

This charge covers the value of water used by the customer measured in cubic metres (cu mtrs).

Recycling (Waste Minimization/Diversion):

Covers costs that are associated with waste diversion programs, (drop-off recycling, yard waste recycling, electronic waste recycling and household hazardous waste recycling). The fee also helps to fund new recycling opportunities for waste diversion innovation as well as other new strategic plan activities.

Cubic Metres (cu mtrs):

A metric unit of volume or capacity equal to 1000 litres.

GAS UTILITY

Administration Charge:

Covers costs of administering customer accounts including billing, customer collections and customer inquiries. Also includes the cost of getting the gas (transportation fees) to the City's local distribution system and fees for gas storage.

What are gas transportation fees?

These fees are to get the gas from where it originates (this can be hundreds of kilometres away from the City of Medicine Hat) to the City's distribution system (pipes).

What are gas storage fees:

These are costs for the City to use a storage facility near Jenner, Alberta. In the summer months the City puts gas into storage to be saved for use in the winter months by our gas customers.

Commodity Charge: This charge covers the value of the natural gas used by a customer measured in gigajoules (GJ).

Delivery Charge (per GJ):

Covers costs of emergency call-outs, facility and pipeline repairs, unscheduled maintenance of customer meters, customer locates, maintenance of odorant facilities, vehicle fuel and maintenance costs.

Alberta Natural Gas Rebate:

A rebate that may be applied to all eligible gas consumers during the winter months of October to March.

Gigajoule (GJ):

One gigajoule (GJ) equals one billion joules (J). A gigajoule of natural gas is about 25.5 cubic metres at standard conditions. One gigajoule of natural gas is equal to 27 litres of fuel oil, 39 litres of propane, 26 litres of gasoline or 277 kilowatt hours of electricity.

Customer Information

For more information visit www.medicinehat.ca

Information contained herein is for convenience only and is not a legal document. For verification, copies of the bylaws are available at the City Clerk Department in City Hall.

Frequently Asked Questions are available at www.medicinehat.ca

City of Medicine Hat
Customer Service (Finance Department)
580 First St. S.E.
Medicine Hat, AB T1A 8E6

Phone: 403.529.8111
Rate Inquiries: 403.525.8800
Fax: 403.526.1239
customer_accounts@medicinehat.ca
meter_reads@medicinehat.ca

Services supplied are ELECTRIC, GAS, WATER, RECYCLING (WASTE DIVERSION), SEWER, AND SOLID WASTE (GARBAGE).

ESTIMATED READS

There will be circumstances when meters are not read. This will result in an estimated reading. If your readings appear to be unreasonable, please contact Customer Service at meter_reads@medicinehat.ca or call 529-8111 with your actual readings.

METHODS OF PAYMENT

- Automated Bank Withdrawal (Electronic Funds Transfer) on actual balance or budget billing
- Telebanking
- Internet Banking
- In person at City Hall with cash, Interac or cheque
- By mail: City of Medicine Hat, 580 First St. SE, Medicine Hat, AB T1A 8E6
- At Chartered Banks, Trust Companies, ATB Financial, Credit Unions (please allow five business days for processing if paying at a financial institution or by mail)
- At Town Hall in Redcliff, AB
- At the Night Depository Box located at the west entrance City Hall

MOVING

Please contact Customer Service at City Hall (529-8111) at least two working days prior to moving.

TERMS OF PAYMENT

Total amount of Utility Statement is due and payable seven days after the statement date. Payment of current charges not received by the City by the Penalty Date will be subject to a penalty in accordance with City Bylaws. Failure to receive or loss of a Utility Statement cannot be accepted as a reason for non-payment or exemption from a penalty charge.

UTILITY EMERGENCIES

For AFTER HOURS utility EMERGENCIES call:

Electric 529-8260
Gas 529-8191
Water / Sewer 502-8042