

OTHER UTILITY RATES

ELECTRIC RATES

"E"/"N" - Effective August 1, 2008

| | | |
|------------|---------------------------------------|--------------------|
| 2.1 | FARM SERVICES | |
| | Administration Charge | \$0.0056 per kWh |
| | Service Charge | \$8.04 per month |
| | Facilities Usage | \$0.0059 per kWh |
| | Energy Charge | \$0.0909 per kWh |
| | Going Green Charge | \$0.3300 per month |
| 3.1 | SMALL COMMERCIAL | |
| | Administration Charge | \$0.0056 per kWh |
| | Service Charge | \$8.04 per month |
| | Facilities Usage | \$0.0100 per kWh |
| | Energy Charge | \$0.0909 per kWh |
| | Going Green Charge | \$0.5900 per month |
| 3.2 | COMMERCIAL TEMPORARY SERVICES | |
| | Same rate as 3.1 | |
| 3.3 | MEDIUM COMMERCIAL | |
| | Administration Charge | \$0.0049 per kWh |
| | Service Charge | \$35.37 per month |
| | Demand Charge | \$2.62 per kVA |
| | Energy Charge | \$0.0909 per kWh |
| | Going Green Charge | \$5.90 per month |
| 3.4 | COMMERCIAL TEMPORARY SERVICES | |
| | Same rate as 3.3 | |
| 3.5 | COMMERCIAL IRRIGATION SERVICES | |
| | Same rate as 3.1 | |
| 3.6 | COMMERCIAL IRRIGATION SERVICES | |
| | Same rate as 3.3 | |
| 4.1 | LARGE COMMERCIAL - PRIMARY | |
| | Administration Charge | \$0.0014 per kWh |
| | Service Charge | \$35.37 per month |
| | Demand Charge | \$2.59 per kVA |
| | Energy Charge | \$0.0778 per kWh |
| 5.1 | INDUSTRIAL - PRIMARY | |
| | Administration Charge | \$0.0013 per kWh |
| | Service Charge | \$35.37 per month |
| | Demand Charge | \$2.53 per kVA |
| | Energy Charge | \$0.0778 per kWh |
| 6.1 | UNMETERED SERVICE | |
| | Administration Charge | \$0.0063 per kWh |
| | Service Charge | \$5.46 per month |
| | Facilities Usage | \$0.0068 per kWh |
| | Energy Charge | \$0.0909 per kWh |
| 7.0 | RENTAL LIGHTING SERVICE | |
| | Administration Charge | \$0.0080 per kWh |
| | Service Charge | \$3.24 per month |
| | Facilities Usage | \$0.0057 per kWh |
| | Energy Charge | \$0.0778 per kWh |
| 8.0 | STREET LIGHTING SERVICE | |
| | Administration Charge | \$0.0063 per kWh |
| | Service Charge | \$3.30 per month |
| | Facilities Usage | \$0.0057 per kWh |
| | Energy Charge | \$0.0778 per kWh |

E - Within the corporate boundaries of the City of Medicine Hat
N - Outside the corporate boundaries of the City of Medicine Hat

GAS RATES

Effective January 1, 2009

| | | |
|------------------------|---|--------------------|
| G31A & G32A | COMMERCIAL/INDUSTRIAL AND OTHER | |
| G41A & G42A | NON-RESIDENTIAL SERVICE RATE CLASS A | |
| | Administration Charge | \$0.16 per GJ |
| | Service Charge | \$13.34 per month |
| | Delivery Charge | \$0.755 per GJ |
| | Commodity Charge | \$7.39 per GJ |
| G31B & G32B | COMMERCIAL/INDUSTRIAL AND OTHER | |
| G41B & G42B | NON-RESIDENTIAL SERVICE RATE CLASS B | |
| | Administration Charge | \$0.05 per GJ |
| | Service Charge | \$238.66 per month |
| | Delivery Charge | \$0.142 per GJ |
| | Commodity Charge | \$7.39 per GJ |

WATER RATES

Effective January 1, 2009

| | | |
|------------|---|-------------------------|
| W24 | COMMERCIAL/INDUSTRIAL CUSTOMERS | |
| | Temporary use per month | \$48.85 |
| W31 | Aquifer per month | \$0.2493/m ³ |
| | The conversion factor between imperial and metric measurement is 1 m ³ = 219.97 imperial gallons | |
| | Individual Fire Hydrants (private or rental) | \$12.65 per month |

SEWER RATES

Effective January 1, 2009

| | | |
|------------|--|-----------------------------|
| S12 | COMMERCIAL / INDUSTRIAL CUSTOMERS | |
| | Minimum monthly charge | \$24.96 |
| | Based on water consumption | \$0.8571 per m ³ |
| | Commercial sewer charges are based on metered water consumption. | |

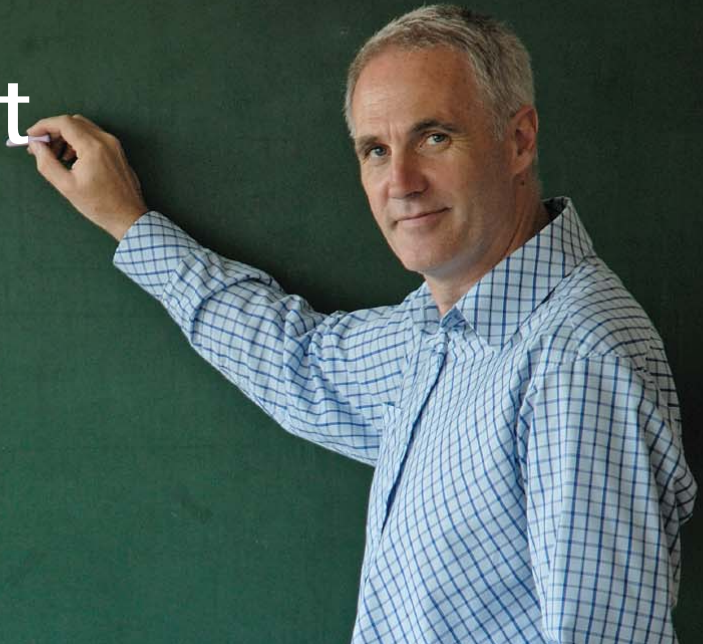
SOLID WASTE (GARBAGE) RATES

Effective January 1, 2009

| | | |
|--------------|---|------------------|
| SW12 | CENTRALIZED PICKUP | |
| | Monthly charge | \$12.32 per unit |
| SW13 | COMMERCIAL/INDUSTRIAL PICKUP - AUTOMATED | |
| | Minimum charge per month | \$22.25 |
| SW1.5 | 1½ cubic yard bin; 1 pick-up per week | \$44.48 |
| SW3.0 | 3 cubic yard bin; 1 pick-up per week | \$88.97 |
| SW31 | WASTE DIVERSION (RECYCLE) | |
| | Monthly charge | \$3.11 |

City of Medicine Hat UTILITY RATES 2009

Understanding Your Utility Statement



For More CUSTOMER INFORMATION

City of Medicine Hat
Customer Service (Finance Department)
580 First St. S.E.
Medicine Hat, AB T1A 8E6

Phone: 403.529.8111
Rate Inquiries: 403.525.8800
Fax: 403.526.1239
customer_accounts@medicinehat.ca
meter_reads@medicinehat.ca

Information contained herein is for convenience only and is not a legal document. For verification, copies of the bylaws are available at the City Clerk Department in City Hall.

Frequently asked questions are available at:
www.medicinehat.ca

MINIMUM MONTHLY BILLING FOR EACH UTILITY IS THE MONTHLY SERVICE CHARGE

ALL RATES ARE ACCORDING TO: ELECTRIC UTILITY BYLAW 3862, GAS UTILITY BYLAW 3871, WATER SERVICE BYLAW 3888, SEWER BYLAW 3830, SOLID WASTE BYLAW 3877

UNDERSTANDING YOUR UTILITY STATEMENT CHARGES

The Utility Statement provides a summary section with the total charge for each service, as well as a detailed section that breaks out each Utility's charges.

DEFINITIONS

Service Charge (All Utilities):

A monthly charge associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of wires, transformers, pipes, property taxes, buildings, vehicles and staff.

Energy Conservation Charge (Electric and Gas):

Additional charge in excess of 950 kWhs and/or 22GJ used per month. The money generated from the Energy Conservation Charge will be put into the City's Developing with Nature's Best Reserve Account to fund renewable / alternative energy, resource conservation and education projects / programs.

| Service | 13 Month Consumption | Meter Number | Rate Code | Read Code | Current Reading | Previous Reading | Multi-Factor | Usage | Charge Details | Total Charges | GST |
|--------------------|----------------------|--------------|-----------|-----------|-----------------|------------------|--------------|-------|--|---------------|-----|
| Electric | E039602 | E11 | A | | 56728 | 55742 | 1 | 986 | Service Charge 32 Days Administration Charge (986 kWh @ \$0.0066) Energy Charge (986 kWh @ \$0.0909) Energy Conservation Charge (36 kWh @ \$0.0074) Facilities Usage (986 kWh @ \$0.0104) Going Green (1 Unit @ \$0.33) | 113.31 | * |
| Gas | G035732 | G11A | A | | 358 | 336 | 0.98329 | 21.63 | Service Charge 32 Days Administration Charge (21.63 GJ @ \$0.1600) Commodity Charge (21.63 GJ @ \$7.39000) Delivery Charge (21.63 GJ @ \$0.7550) Alberta Natural Gas Rebate (1.35 GJ @ \$1.5000CR) (20.28 GJ @ \$1.5000CR) | 160.52 | * |
| Water | W049713678 | W10 | C | | 1552 | 1522 | 1.00000 | 30.00 | Service Charge 32 Days Commodity Charge (30.00 cu mtrs @ \$0.7455) | 40.94 | * |
| Recycling | | SW31 | | | | | | | Waste Minimization | 3.11 | |
| Sewer | | S10 | | | | | | | Sewer Residential | 24.96 | |
| Solid Waste | | SW11 | | | | | | | Residential Solid Waste | 14.68 | |

For Demonstration Purposes Only

ELECTRIC UTILITY

Administration Charge:

Covers costs of administering customer accounts including meter reading, billing, customer collections and customer inquiries. Also includes the cost of energy lost in distribution system lines.

Energy Charge:

This charge covers the value of electricity used by the customer measured in kilowatt hours (kWh's).

Facilities Usage (per kWh):

Customers are charged a fee for accessing the infrastructure or equipment of the Electric Utility to have electricity delivered. This charge covers the cost of emergency call-outs, facility and wire repairs, unscheduled maintenance of customer meters, customer locates, vehicle fuel and maintenance costs.

Going Green:

Monthly fee for the purchase of wind generated electricity.

Kilowatt Hour (kWh):

A quantitative measure of electric current flow equivalent to 1,000 watts being used continuously for a period of one hour.

GAS UTILITY

Administration Charge:

Covers costs of administering customer accounts including billing, customer collections and customer inquiries. Also includes the cost of getting the gas (transportation fees) to the City's local distribution system and fees for gas storage.

What are gas transportation fees?

These fees are to get the gas from where it originates (this can be hundreds of kilometres away from the City of Medicine Hat) to the City's distribution system (pipes).

What are gas storage fees:

These are costs for the City to use a storage facility near Jenner, Alberta. In the summer months the City puts gas into storage to be saved for use in the winter months by our gas customers.

Commodity Charge:

This charge covers the value of the natural gas used by a customer measured in gigajoules (GJ).

Delivery Charge (per GJ):

Covers costs of emergency call-outs, facility and pipeline repairs, unscheduled maintenance of customer meters, customer locates, maintenance of odorant facilities, vehicle fuel and maintenance costs.

Alberta Natural Gas Rebate:

A rebate that may be applied to all eligible gas consumers during the winter months of October to March.

Gigajoule (GJ):

One gigajoule (GJ) equals one billion joules (J). A gigajoule of natural gas is about 25.5 cubic metres at standard conditions. One gigajoule of natural gas is equal to 27 litres of fuel oil, 39 litres of propane, 26 litres of gasoline or 277 kilowatt hours of electricity.

ENVIRONMENTAL UTILITY

Commodity Charge:

This charge covers the value of water used by the customer measured in cubic metres (cu mtrs).

Recycling (Waste Minimization/ Diversion):

Covers costs that are associated with waste diversion programs, (drop-off recycling, yard waste recycling, electronic waste recycling and household hazardous waste recycling). The fee also helps to fund new recycling opportunities for waste diversion innovation as well as other new strategic plan activities.

Cubic Metres (cu mtrs):

A metric unit of volume or capacity equal to 1000 litres.

RESIDENTIAL UTILITY RATES

ELECTRIC RATES "E"/"N" - Effective August 1, 2008

1.1

RESIDENTIAL SERVICES

| | |
|--|--------------------|
| Administration Charge | \$0.0066 per kWh |
| Service Charge | \$6.32 per month |
| Facilities Usage | \$0.0104 per kWh |
| Energy Charge | \$0.0909 per kWh |
| Energy Conservation Charge - additional charge for energy in excess of 950 kWhrs | \$0.0074 per kWh |
| Going Green Charge | \$0.3300 per month |

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GAS RATES Effective January 1, 2009

G11A & G12A

RESIDENTIAL SERVICES

| | |
|--|-------------------|
| Administration Charge | \$0.16 per GJ |
| Service Charge | \$13.34 per month |
| Delivery Charge | \$0.755 per GJ |
| Commodity Charge | \$7.39 per GJ |
| Energy Conservation Charge - additional charge for gas in excess of 22 GJs per month | \$1.01 per GJ |

WATER RATES Effective January 1, 2009

W10 - W70 (exl. W24 & W31)

RESIDENTIAL CUSTOMERS

| | |
|---|-------------------------|
| Base rate per month | \$18.57 |
| In addition to the base rate: | |
| Consumption per month | \$0.7455/m ³ |
| The conversion factor between imperial and metric measurement is 1 m ³ = 219.97 imperial gallons | |

SEWER RATES Effective January 1, 2009

S10

RESIDENTIAL CUSTOMERS

| | |
|----------------|---------|
| Monthly charge | \$24.96 |
|----------------|---------|

SOLID WASTE (GARBAGE) RATES Effective January 1, 2009

SW11

RESIDENTIAL CUSTOMERS

| | |
|----------------|------------------|
| Monthly charge | \$14.68 per unit |
|----------------|------------------|

SW31

WASTE DIVERSION (RECYCLE)

| | |
|----------------|--------|
| Monthly charge | \$3.11 |
|----------------|--------|

MINIMUM MONTHLY BILLING FOR EACH UTILITY IS THE MONTHLY SERVICE CHARGE

ALL RATES ARE ACCORDING TO: ELECTRIC UTILITY BYLAW 3862, GAS UTILITY BYLAW 3871, WATER SERVICE BYAW 3888, SEWER BYLAW 3830, SOLID WASTE BYLAW 3877

CUSTOMER INFORMATION

Services supplied are:

ELECTRIC, GAS, WATER, RECYCLING (WASTE DIVERSION), SEWER, AND SOLID WASTE (GARBAGE).

ESTIMATED READS

There will be circumstances when meters are not read. This will result in an estimated reading. If your readings appear to be unreasonable, please contact Customer Service at meter_reads@medicinehat.ca or call 529-8111 with your actual readings.

METHODS OF PAYMENT

- Automated Bank Withdrawal (Electronic Funds Transfer) on actual balance or budget billing
- Telebanking
- Internet Banking
- In person at City Hall with cash, Interac or cheque
- By mail: City of Medicine Hat, 580 First St. SE, Medicine Hat, AB T1A 8E6
- At Chartered Banks, Trust Companies, ATB Financial, Credit Unions (please allow five business days for processing if paying at a financial institution or by mail)
- At Town Hall in Redcliff, AB
- At the Night Depository Box located at the west entrance City Hall

MOVING

Please contact Customer Service at City Hall (529-8111) at least two working days prior to moving.

TERMS OF PAYMENT

Total amount of Utility Statement is due and payable seven days after the statement date. Payment of current charges not received by the City by the Penalty Date will be subject to a penalty in accordance with City Bylaws. Failure to receive or loss of a Utility Statement cannot be accepted as a reason for non-payment or exemption from a penalty charge.

UTILITY EMERGENCIES

When a utility EMERGENCY occurs after hours, call:

| | |
|---------------|----------|
| Electric | 529-8260 |
| Gas | 529-8191 |
| Water / Sewer | 502-8042 |