

WELCOME TO THE CITY OF MEDICINE HAT ePERMIT PORTAL

Registering on the new City of Medicine Hat ePermit Portal is easy.

Visit epermit.medicinehat.ca and choose REGISTER on the portal home page.



The screenshot shows the CityView Portal interface. At the top, it says "CITY OF MEDICINEHAT a community of choice". Below this is the "CityView Portal" header with a "Print" button. A navigation menu includes "Sign In", "Register" (circled in red), "Portal Home", and "Property Search". A welcome message states: "Planning & Development Services new portal is NOW online. The portal provides customers the convenience of applying for planning services, building permits and requesting inspections, as well as the ability to check the status of applications and/or inspections, and the flexibility to be self-sufficient by acquiring or renewing business licenses. Please note that additional updates and payment options will be offered through this system in the near future. The City of Medicine Hat is committed to providing exceptional public service and strive to continuously improve its services and methods of delivery!"

 <p>Safety Codes Services</p> <p>Apply for a Permit Application Search Upload Submittals</p>	 <p>Planning Department</p> <p>Apply for a Planning Permit Application Search Upload Submittals</p>
 <p>Development Permit</p> <p>Apply for a Development Permit Application Search Upload Submittals</p>	 <p>Business Licensing</p> <p>Apply for a Business License Business Search Upload Submittals</p>
 <p>Contractor Licensing</p> <p>Apply for a Contractor License Contractor Search Upload Submittals</p>	 <p>Property Information</p> <p>Search for a Property</p>

Powered by CityView 

City Hall
580 First Street SE
Medicine Hat, AB
T1A 8E6



User Account Registration

Step One - Creating a new account.

1. Follow the prompts and enter a valid email address. If you had an account in our legacy permit tracking and business licensing systems, it is recommended you enter your primary email address that is linked to your account. This may automate step two.
2. Enter your preferred password.
3. Once the form is completed, choose NEXT STEP to enter your contact information.

CITY OF
MEDICINEHAT *a community of choice*

CityView Portal Print

[Sign In / Register](#) [Portal Home](#) [Property Search](#)

Step 1:
Create Account

Step 2:
Contact Information

Step 3:
Registration Complete

Welcome to Medicine Hat Portal Registration

— ▾ Please enter your email address and choose a password _____

NOTE: The email address you enter is the email address that we will use to communicate with you regarding your account profile and services you request.

Email Address (this is your Login ID)*
It is important that you provide a valid, working email address that you have access to, as it must be verified before you can use your account. We will never sell or disclose your email address to anyone.

Password (min. 8 characters)*

Confirm Password*

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Contact Information

Step Two - Linking a valid Contractor account.

1. Select "YES" If you already hold a valid Contractor license with the City of Medicine Hat and you would like to link that account to your Portal account. A Contractor license is a business license that is registered to allow applications for Safety Codes Permits.
2. Your Contractor license number will be required. Or, if the email address you entered in Step One is already specified on a license account, **ePermit** may automatically ask if you wish to link that business. You will not be asked to enter new contact information, but you will be sent a link by email to confirm.

[Sign In / Register](#) [Portal Home](#) [Property Search](#)


Step 1: Create Account

Step 2: Contact Information

Step 3: Registration Complete

Contact Information

Would you like to associate your account with an existing Contractor license?

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Would you like to associate your account with an existing Contractor license?

Enter your license or issuance number:

Note: Only a single account may be associated with a business or contractor.

Step Two (continued) - Linking a valid Business account.

1. Select "YES" If you already hold a valid Business license with the City of Medicine Hat and you would like to link that account to your Portal account.
2. Your Business license number will be required. Or, if the email address you entered in Step One is already specified on a license account, **ePermit** may automatically ask if you wish to link that business. You will not be asked to enter new contact information, but you will be sent a link by email to confirm.

The screenshot shows the CityView Portal registration interface. At the top left is the "CityView Portal" logo. To the right is a "Print" button. Below the logo are navigation links: "Sign In / Register", "Portal Home", and "Property Search". A progress bar at the top indicates three steps: "Step 1: Create Account" (green), "Step 2: Contact Information" (orange), and "Step 3: Registration Complete" (grey). The main heading is "Contact Information". The first question is "Would you like to associate your account with an existing Contractor license?" with a "No" button on the right. The second question is "Would you like to associate your account with an existing Business license?" with "Yes" and "No" buttons on the right. At the bottom center is a "Previous Step: Create Account" button. At the bottom right is a "Powered by CityView" logo.

If you do not want to link a license of contractor account, answer NO to the prompts and choose NEXT to continue to the next step and add your contact information.

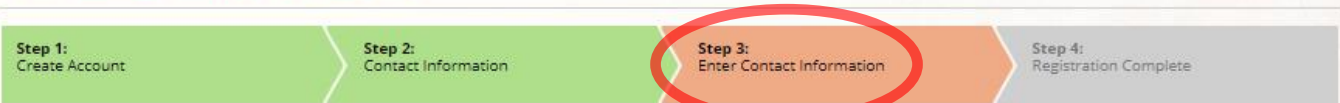
Step Three – Entering Contact information

1. Enter your full name and preferred method of contact.
2. Search for your address if you are located in the City of Medicine Hat. **ePermit** will provide a list of suggested addresses. If your address is found, check the “Same as Location Address” box to specify this address as your mailing address.
3. If you are from outside of Medicine Hat, you may also enter your address in the “Mailing Address” form.
4. Enter a primary telephone number.

CityView Portal

 [Print](#)

[Sign In](#) / [Register](#) [Portal Home](#) [Property Search](#)



New Contact Information

Required information is indicated with an asterisk (*).

Full Name:*

Preferred Contact Method:*

Address

Search for address

Begin typing a street address above and we will search existing locations within the jurisdiction. If your location appears, please select it from the list. If you cannot find your address, you can enter it manually in the fields below.

Mailing Address

Same as Location Address:

Street Address:*

Address Extra Line 1:

Address Extra Line 2:

City/State/Zip*

Contact Numbers

Contact Number(s)	Type*	Contact Number*	Ext.
	<input type="text" value="Primary"/>	<input type="text" value="1234567890"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>	<input type="text"/>

(*Please note: at least one contact number is required)

[Previous Step: Contact Information](#)

[Next Step: Complete Registration](#)

Once you have completed the information on the Contact Information page, select COMPLETE REGISTRATION to submit your registration for approval. A confirmation email will be sent to the email address entered to confirm that your account has been successfully created.