

FLC

FAMILY LEISURE CENTRE

Ice Time Guidelines

We are so excited to welcome you back to the FLC! We sure missed everyone. We do have a few guidelines we need our guests to follow in order to keep you and everyone else safe.

We thank you so much for your continued support and cooperation.

To allow for proper cleaning and ensure social distancing, groups are only allowed into the facility 15 min prior to their booked time and must be out of the building 15 min after the booked time. If you are early, we ask that you wait in your vehicles and do not stand outside as we are open to the public for other areas of the building.

Follow the directions on the floor and around the facility to help guide you around the facility. Upon entry please sanitize your hands with your own or our provided sanitizer, and maintain single file when entering or exiting the facility.

Check-in and registration will be done outside in a booked space or pre-arranged before your arrival. We will not be accepting registrations or checking in within the lobby space to help maintain social distancing.

If you only have one ice time you are asked to have your athletes arrive dressed except your skates, so that they can get on the ice quicker, as you only have 15 min before your ice time. The benches outside the changerooms will be available to get your skates on while you social distance. Change room will be unlocked and to be used if someone needs to use the washroom and storage of your bags while you are on the ice only.

Cohort groups are able to be designated a dressing room for their ice time. As we have two small and two large dressing rooms available, we can accommodate a maximum of four groups. If you are scheduled for more than one ice-time within your booking, your bags can be kept in the room during their dryland session, as they will not need to be cleaned before your return to the ice. If the 4 groups max does not work, please connect with Susan at (contact) to arrange a different protocol for the operations team to clean areas.

For sanitary reasons, overnight storage of equipment will not be allowed. Your equipment must be brought home every day and cleaned for your return.

Pickups will be staggered and can be scheduled through (insert scheduling method here). If you need an outside area for your group to wait for pick up, we are happy to book a soccer field at no charge for your group to use. To maintain social distancing within the building, parents will not be allowed in the lobby for pick-ups.

